

## EDUCATIONAL RESOURCE

**Title:** A Practical Guide Using the NOISE Analysis Model for Strategic Action  
Planning in Health Profession Education

**Authors:** Muhamad Saiful Bahri Yusoff

**Submitted Date:** 01-03-2024

**Accepted Date:** 06-04-2024

**Please cite this article as:** Muhamad Saiful Bahri Yusoff. A Practical Guide Using the NOISE Analysis Model for Strategic Action Planning in Health Profession. Education Education in Medicine Journal. (early view).

This is a provisional PDF file of an article that has undergone enhancements after acceptance, such as the addition of a cover page and metadata, and formatting for readability, but it is not yet the definitive version of record. This version will undergo additional copyediting, typesetting and review before it is published in its final form, but we are providing this version to give early visibility of the article.

ARTICLE INFO

Submitted: 01-03-2024

Accepted: 06-04-2024

# A Practical Guide Using the NOISE Analysis Model for Strategic Action Planning in Health Profession Education

Muhamad Saiful Bahri Yusoff<sup>1,2</sup>

<sup>1</sup>Center for the Development of Academic Excellence, Universiti Sains Malaysia, Penang, Malaysia.

<sup>2</sup>Department of Medical Education, School of Medical Science, Health Campus, Universiti Sains Malaysia, Kelantan, Malaysia

## ABSTRACT

The NOISE Analysis Model offers a strategic framework for enhancing the strategic action planning in higher education by systematically identifying needs, seizing opportunities, implementing improvements, leveraging strengths, and recognizing exceptional practices within educational settings. This paper provides an overview of the NOISE model and its application in higher education especially health profession education, including practical steps for conducting a NOISE analysis, best practices for implementation and action planning for successful applications of the model. Additionally, the paper offers resources, templates, and tools to support educators and administrators in conducting NOISE analyses effectively. By adopting the NOISE model, institutions will be able to drive positive change in health profession education, better preparing students for success in their future careers and contributing to the advancement of healthcare delivery and patient outcomes. This paper encourages readers to apply the insights gained from the NOISE model in their own educational settings to cultivate a culture of excellence and innovation in education.

**Keywords:** NOISE Analysis Model, Health Profession Education, Strategic Planning, Educational Improvement, Stakeholder Engagement

## CORRESPONDING AUTHOR

Muhamad Saiful Bahri Yusoff, Center for the Development of Academic Excellence, Universiti Sains Malaysia, Penang, Malaysia  
Email: msaiful\_bahri@usm.my

## INTRODUCTION

The NOISE Analysis Model is a strategic framework designed to facilitate comprehensive assessment and decision-making in various organizational contexts (1,2). It comprises five key components: Needs, Opportunities, Improvements, Strengths, and Exceptions. Each component serves a distinct purpose in

analyzing the current state of an organization, identifying areas for growth and improvement, leveraging existing strengths, and recognizing exceptional practices. In the realm of strategic planning and decision-making, the NOISE Analysis Model holds a significant importance. It offers a structured approach to understanding the intricacies of an organization's operations, thereby enabling informed decision-making and targeted action plans (3). By systematically examining needs, opportunities, improvements, strengths, and exceptions, stakeholders can gain valuable insights into the organization's dynamics and chart a course for future success.

In the context of health profession education, the NOISE Analysis Model is particularly valuable. Health profession education encompasses a diverse array of stakeholders, including educators, students, administrators, and healthcare professionals (4). The model can be applied to assess the educational landscape within healthcare institutions, academic programs, and professional development initiatives. For instance, in a health profession education setting, the NOISE model can help identify the specific needs of students, faculty, and clinical practitioners, such as access to resources, training opportunities, or support services. It can also highlight emerging opportunities in healthcare education, such as advancements in medical technology, evolving patient care models, or interdisciplinary collaboration opportunities (5).

Furthermore, the NOISE model enables stakeholders to highlight areas for improvement within health profession education, whether it is enhancing teaching methodologies, updating curriculum content, or strengthening assessment practices. By leveraging existing strengths, such as experienced faculty members, state-of-the-art facilities, or strong industry partnerships, institutions can capitalize on their advantages to drive innovation and excellence in education (6). Moreover, the NOISE model helps in recognizing exceptional practices and initiatives within health profession education that yield positive

outcomes and impact. Furthermore, by acknowledging and replicating these successes, institutions can foster a culture of continuous improvement and advancement in healthcare education.

The NOISE Analysis Model offers a systematic and holistic approach to strategic planning and decision-making in health profession education. By applying this model, stakeholders can gain valuable insights, identify strategic priorities, and chart a course for advancing educational excellence and innovation in healthcare.

### Understanding the Components of NOISE

The NOISE Analysis Model consists of five key components: Needs, Opportunities, Improvements, Strengths, and Exceptions (Figure 1). Each component plays a crucial role in the analysis process and contributes to the overall understanding of an organization's dynamics, including its relevance to health profession education.



Figure 1: The NOISE Analysis Model

**Needs:** Needs refer to the critical requirements or deficiencies that must be addressed to support the organization's objectives and ensure its effectiveness (1,2). In health profession education, needs may include factors such as inadequate access to educational resources, gaps in curriculum content, or challenges in faculty development and training. Identifying and addressing these needs is essential for providing high-quality education and preparing healthcare professionals for the demands in their field.

**Opportunities:** Opportunities represent potential avenues for growth, innovation, and advancement within the organization (1,2). In the context of health profession education, opportunities may arise from emerging trends in healthcare delivery, advancements in medical technology, or collaborations with industry partners. Institutions which are able to recognize and seize these opportunities will be able to stay at the forefront of healthcare education and adapt with the evolving industry needs.

**Improvements:** Improvements entail identifying and implementing changes to enhance the efficiency, effectiveness, and quality of organizational processes and practices (1,2). In health profession education, improvements may involve refining teaching methodologies, updating curriculum content to reflect current best practices, or enhancing assessment strategies to measure student competency effectively. Continuous improvement is essential for ensuring that educational programs meet the evolving needs of healthcare learners and stakeholders.

**Strengths:** Strengths refer to the inherent capabilities, resources, and advantages that the organization possesses and can leverage to achieve its goals (1,2). In health profession education, strengths may include experienced faculty members with expertise in specialized areas, state-of-the-art simulation facilities, or strong partnerships with healthcare institutions. Recognizing and building upon these strengths is critical for fostering excellence and innovation in healthcare education.

**Exceptions:** Exceptions denote unique or exceptional practices, initiatives, or outcomes within the organization that deviate from the norm and yield positive results (1,2). In health profession education, exceptions may include successful teaching strategies, innovative research projects, or exemplary student achievements. Studying these exceptions provides valuable insights into effective practices and informs efforts to replicate success and drive continuous improvement in healthcare education.

Each component of the NOISE model serves a distinct role in the analysis process and contributes to a comprehensive understanding of the organization's strengths, weaknesses, opportunities, and challenges. By systematically evaluating needs, opportunities, improvements, strengths, and exceptions, stakeholders in health profession education can make informed decisions, drive positive change, and enhance the quality and effectiveness of educational programs and practices.

### **Application of NOISE in Strategic Action Planning**

The NOISE Analysis Model serves as a valuable framework for addressing challenges and opportunities in health profession education. In illustrating examples for the NOISE analysis in the context of **transforming teaching and learning based on student-centered learning (SCL)**, the NOISE analysis can be visualized as follows:

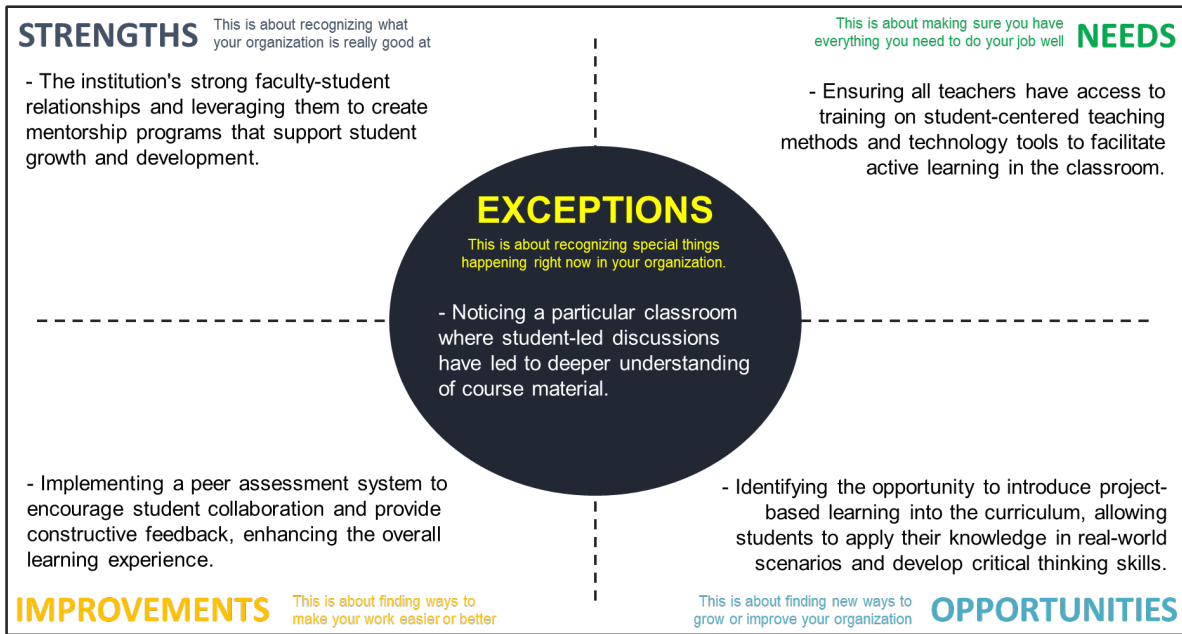


Figure 2: Illustrating examples for the NOISE analysis in the context of transforming teaching and learning based on SCL.

Illustrating examples for the NOISE analysis in the context of **transforming teaching and learning based on technology-enabled learning (TEL)**, the NOISE analysis can be visualized as follows:

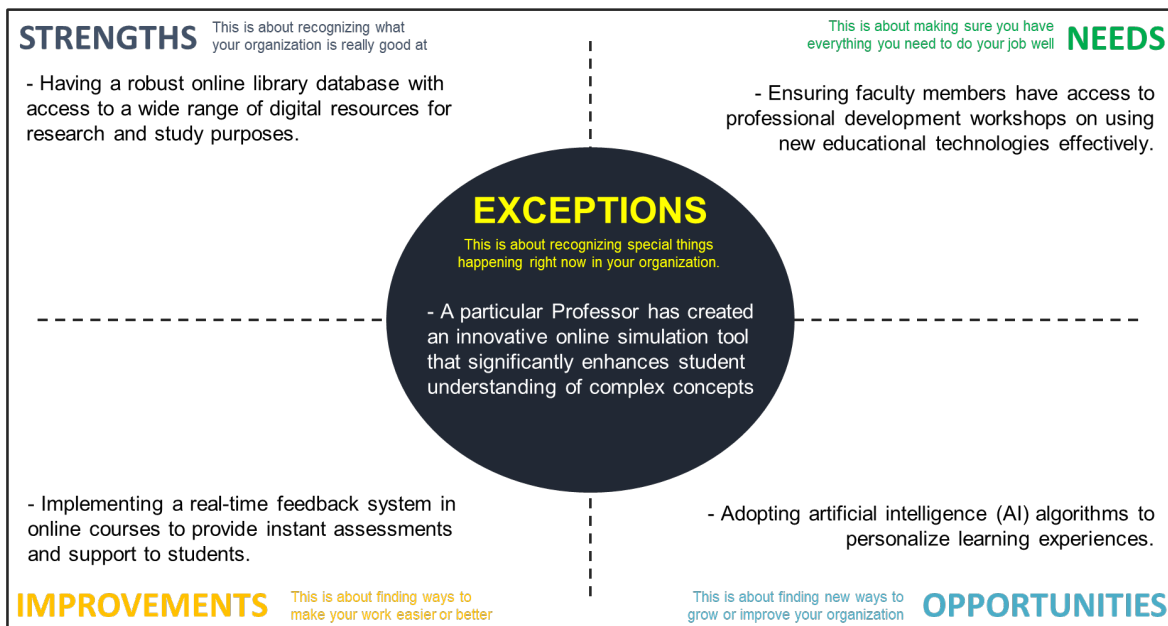


Figure 3: Illustration of examples for the NOISE analysis in the context of transforming teaching and learning based on TEL.

Illustrating examples for the NOISE analysis in the context of **promoting research and innovation in teaching and learning**, the NOISE analysis can be visualized as follows:

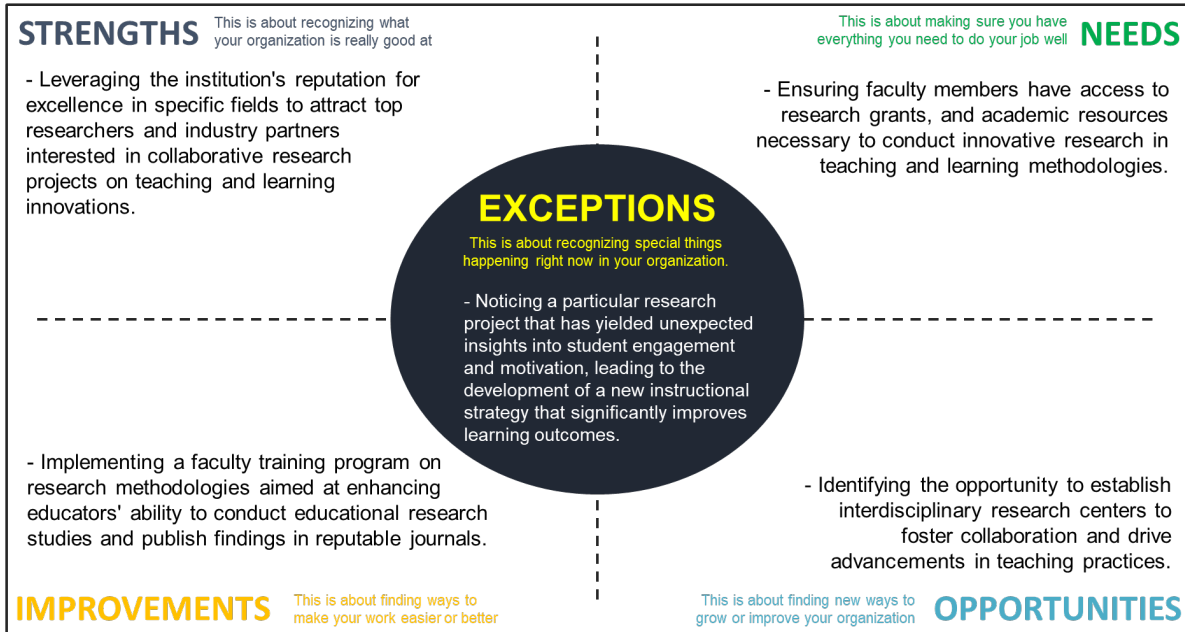


Figure 4: Illustrating examples for the NOISE analysis in the context of promoting research and innovation in teaching and learning.

These examples illustrate that the NOISE model can be applied to address challenges, seize opportunities, implement improvements, leverage strengths, and recognize exceptional practices. The application of the NOISE model can be demonstrated across various facets of health profession education, including curriculum development, faculty training, and program evaluation.



**Curriculum Development:** One illustrative case study involves a health profession education institution seeking to update its curriculum to align with evolving industry standards and best practices. By conducting a NOISE analysis, the institution identified needs such as outdated course content, limited integration of technology in teaching, and insufficient emphasis on interdisciplinary collaboration. Opportunities were identified in the form of emerging healthcare trends, advancements in medical technology, and opportunities for interprofessional education. Based on these findings, the institution implemented improvements such as revising course content to include current evidence-based practices, integrating simulation technology into teaching methods, and fostering collaboration across healthcare disciplines. Strengths, such as experienced faculty members and state-of-the-art facilities, were leveraged to support curriculum enhancements. Exceptions, such as successful pilot initiatives or innovative teaching methods, were identified and replicated to drive further improvements in the curriculum.

**Faculty Training:** In another scenario, a health profession education institution recognized the need to enhance faculty training programs to better prepare educators for the challenges of teaching in a rapidly evolving healthcare landscape. Through the NOISE analysis, the institution identified needs such as limited access to professional development opportunities, inadequate training in pedagogical methods, and gaps in technology integration skills. Opportunities were identified in the form of emerging trends in educational research, advancements in teaching methodologies, and opportunities for collaborative learning among faculty members. The institution implemented improvements such as developing tailored faculty training workshops, providing resources for ongoing professional development, and establishing communities of practice for knowledge sharing. Strengths, such as experienced educators with subject matter expertise, were leveraged to support faculty training initiatives. Exceptions, such as successful pilot

training programs or innovative teaching demonstrations, were identified and scaled to benefit a broader faculty audience.

**Program Evaluation:** Finally, a health profession education institution sought to evaluate the effectiveness of its educational programs in preparing students for professional practice. Through the NOISE analysis, the institution identified needs such as limited assessment tools for measuring student competency, challenges in collecting and analyzing data on student outcomes, and gaps in aligning program objectives with industry standards. Opportunities were identified in the form of advancements in assessment methodologies, opportunities for collaboration with industry partners, and innovations in program evaluation techniques. Improvements were implemented by the institution such as developing comprehensive assessment rubrics, establishing partnerships with healthcare organizations for clinical placements, and regular program evaluation cycles implementation. Strengths, such as a dedicated faculty and staff committed to student success, were leveraged to support program evaluation efforts. Exceptions, such as successful student outcomes or exemplary program achievements, were identified and used as benchmarks for program improvement.

By systematically applying the NOISE model, health profession education institutions can enhance the quality and effectiveness of their educational programs and practices, ultimately better preparing students for success in their professional careers.

### **Practical Steps for Conducting a NOISE Analysis**

Conducting a NOISE analysis in the context of health profession education requires a systematic approach that involves several key steps. The following outlines step-by-step instructions for conducting a NOISE

analysis and provides guidance on gathering relevant data, engaging stakeholders, and synthesizing findings to inform strategic decision-making.

1. **Identify the Scope and Objectives:** Define the scope of the NOISE analysis, including the specific areas of focus within health profession education (e.g., curriculum development, faculty training, program evaluation). Establish clear objectives for the analysis, outlining the goals and desired outcomes to guide the process.

2. **Gather Relevant Data:** Collect data on the current state of health profession education, including educational practices, institutional resources, stakeholder perspectives, and industry trends. Utilize a variety of data sources, such as student feedback surveys, faculty interviews, program evaluations, industry reports, and academic literature.

3. **Conduct Needs Assessment:** Identify the key needs and challenges facing health profession education, such as gaps in curriculum content, faculty development needs, or resource constraints. Engage stakeholders, including students, faculty members, administrators, and industry partners, to gather insights into their perspectives and priorities.

4. **Explore Opportunities:** Identify potential opportunities for growth, innovation, and improvement within health profession education, such as emerging trends in healthcare, advancements in educational technology, or collaborative partnerships. Conduct a thorough analysis of external factors and industry developments to identify opportunities for alignment with institutional goals and objectives.

5. **Identify Areas for Improvement:** Evaluate current practices and processes within health profession education to identify areas for improvement, such as outdated teaching

methodologies, inefficient workflows, or gaps in student support services. Engage stakeholders in identifying areas for improvement and soliciting feedback on potential solutions and strategies.

**6. Assess Organizational Strengths:** Identify the strengths and assets of the institution that can be leveraged to support educational initiatives and drive positive change. Highlight areas of excellence, such as experienced faculty members, state-of-the-art facilities, strong industry partnerships, or successful educational programs.

**7. Recognize Exceptional Practices:** Identify exceptional practices and initiatives within health profession education that have yielded positive outcomes or impact. Showcase examples of successful initiatives, innovative teaching methods, or exemplary student achievements to inform future practices and strategies.

**8. Synthesize Findings and Develop Action Plans:** Synthesize the findings of the NOISE analysis to identify key themes, trends, and priorities for strategic action. Develop actionable recommendations and strategic initiatives based on the identified needs, opportunities, improvements, strengths, and exceptions. Engage stakeholders in the development of action plans, ensuring buy-in and commitment to implementation.

**9. Monitor Progress and Iterate:** Implement the action plans developed as a result of the NOISE analysis, monitoring progress and outcomes over time. Continuously evaluate and refine strategies based on feedback, new data, and changing circumstances to ensure ongoing improvement and effectiveness in health profession education.

By following these practical steps, health profession education institutions can conduct a comprehensive NOISE analysis to inform strategic decision-making and drive positive change in educational practices and outcomes.

## Best Practices and Tips

Effectively applying the NOISE model in health profession education settings requires careful consideration of best practices and strategies to overcome common challenges. Based on the author's experience and knowledge, the following are some best practices and tips for successfully conducting a NOISE analysis in this context:

1. **Engage Stakeholders:** Involve a diverse range of stakeholders, including students, faculty members, administrators, and industry partners, throughout the NOISE analysis process. Foster open communication and collaboration to ensure that all perspectives are heard and considered.
2. **Define Clear Objectives:** Establish clear and measurable objectives for the NOISE analysis, outlining the specific goals and desired outcomes to guide the process. Ensure alignment between the objectives of the analysis and the strategic priorities of the institution or program.
3. **Use a Multifaceted Approach to Data Collection:** Gather data from multiple sources, including surveys, interviews, focus groups, observation, and document analysis, to obtain a comprehensive understanding of the issues and opportunities. Combine qualitative and quantitative data to triangulate findings and validate conclusions.
4. **Analyze Data Systematically:** Systematically analyze the data collected during the NOISE analysis, identifying patterns, trends, and themes that emerge across different components of the model. Use data visualization techniques, such as charts, graphs, and diagrams, to facilitate understanding and interpretation of the findings.
5. **Prioritize Needs and Opportunities:** Prioritize the identified needs and opportunities based on their potential impact, feasibility of implementation, and alignment with institutional goals and

priorities. Focus on addressing high-priority needs and capitalizing on promising opportunities to maximize the impact of strategic interventions.

**6. Foster a Culture of Continuous Improvement:** Embrace a culture of continuous improvement within the institution or program, encouraging stakeholders to actively participate in identifying areas for improvement and the implementation of solutions. Promote a growth mindset and openness to change, recognizing that innovation and adaptation are essential for staying relevant in a rapidly evolving healthcare landscape.

**7. Communicate Findings and Recommendations:** Clearly communicate the findings of the NOISE analysis to all relevant stakeholders, providing transparent and actionable recommendations for improvement. Ensure that communication channels are open and accessible to facilitate ongoing dialogue and feedback throughout the implementation process.

**8. Monitor Progress and Evaluate Outcomes:** Establish mechanisms for monitoring the progress and evaluating the outcomes of strategic initiatives implemented as a result of the NOISE analysis. Regularly review and reassess the effectiveness of interventions, adjusting strategies as needed to address emerging challenges and capitalize on new opportunities.

By following these best practices and tips, health profession education institutions can effectively apply the NOISE model to identify needs, seize opportunities, implement improvements, leverage strengths, and recognize exceptional practices, and ultimately driving positive change and enhancing educational outcomes.

## Implementation and Action Planning

Translating the findings of a NOISE analysis into actionable plans and initiatives requires careful consideration of strategies to effectively address identified needs, seize opportunities, and capitalize on strengths (1–3) within the health profession education setting. One approach involves developing a comprehensive action plan that outlines specific issues/problems/gaps, current status of the issues/problems/gaps, strategic action to address the issues/problems/gaps, key success indicators, and timelines for implementation (Table 1). By clearly defining the steps needed to achieve desired outcomes, stakeholders can align their efforts and resources towards common goals.

Table 1: Implementation and action planning template following the NOISE analysis.

<b>Outlines</b>	<b>Theme:</b> e.g., Transforming teaching and learning based on technology-enabled learning (TEL)
Issues/problems/gaps statement	
The current status of the issues/problems/gaps	
Strategic actions/initiatives	Short term < 1 year
	Mid-term 1-3 years
	Long term > 3 years
Measuring the success of actions/initiatives (key success indicators)	

Setting priorities is a crucial aspect of action planning following NOISE analysis. Prioritization involves identifying high impact needs and opportunities that align with the strategic objectives of the institution or program. This may involve conducting a thorough assessment of the potential impact, feasibility, and urgency of addressing each identified need or opportunity. By prioritizing initiatives based on their significance and potential success, stakeholders can focus their efforts and resources on areas that will yield the greatest benefit.

Allocating resources effectively is essential for implementing action plans derived from NOISE analysis. This includes identifying the human, financial, and material resources needed to support strategic initiatives and ensuring that resources are allocated in a manner that maximizes their impact. Collaboration and partnership with internal and external stakeholders may be necessary to leverage additional resources and expertise to support implementation efforts.

Monitoring progress towards goals identified through NOISE analysis is critical for ensuring accountability and tracking the effectiveness of strategic initiatives over time. This involves establishing clear metrics and benchmarks to measure progress, as well as implementing systems for regular monitoring and evaluation. By regularly assessing progress against established targets, stakeholders can identify areas of success and areas needing further attention, allowing for timely adjustments to implementation strategies as needed.

In short, effective implementation and action planning following a NOISE analysis require careful consideration of strategies for setting priorities, allocating resources, and monitoring progress towards



identified goals. By developing comprehensive action plans, prioritizing initiatives, allocating resources effectively, and monitoring progress regularly, stakeholders can translate the findings of NOISE analysis into tangible improvements in educational practices and outcomes within the health profession education setting.

## **Resources and Tools**

In addition to understanding the theoretical framework of the NOISE model, educators and administrators can benefit from access to additional resources, templates, and tools to support the effective conduct of NOISE analyses in health profession education settings. Several valuable resources as NOISE toolkits are accessible at the following websites which provide educators and administrators with the guidance to conducting NOISE analyses, including step-by-step instructions, sample templates, and examples illustrating real-world applications of the model.

1. <https://creately.com/guides/noise-analysis/>
2. <https://www.notion.so/blog/noise-analysis>
3. <https://xtensio.com/noise-analysis-template/>
4. <https://fourweekmba.com/noise-analysis/>
5. <https://medium.com/@marcneal/the-noise-model-a-swot-alternative-c9a22b5a6794>

The toolkit offers practical guidance on gathering relevant data, engaging stakeholders, synthesizing findings, and developing action plans to address identified needs and opportunities. By leveraging these resources, templates, and tools, educators and administrators can enhance their capacity to conduct NOISE analyses effectively and drive positive change in health profession education. Access to relevant articles, guides, and online platforms can support informed decision-making, facilitate collaboration

among stakeholders, and ultimately contribute to the continuous improvement of educational practices and outcomes within the health profession.

## **CONCLUSION**

The NOISE Analysis Model provides a systematic approach to enhancing health profession education by identifying needs, seizing opportunities, implementing improvements, leveraging strengths, and recognizing exceptional practices. Educators and administrators can utilize the model to gain insights into their educational programs, identify areas for growth, and develop actionable plans for positive change. Key takeaways emphasize the importance of stakeholder engagement, thorough data analysis, and prioritization in informing strategic decision-making. Practical guidance is offered for setting priorities, allocating resources, and monitoring progress towards goals, facilitating tangible improvements in educational practices and outcomes. By embracing the NOISE model, institutions can foster a culture of continuous improvement and innovation in health profession education, better preparing students for success and contributing to enhanced healthcare delivery and patient outcomes. Readers are encouraged to apply these principles and strategies in their own educational settings to cultivate excellence and drive positive change.

## REFERENCES

1. Marc Neal. The NOISE Model: A SWOT Alternative [Internet]. Medium. 2023. Available from: <https://medium.com/@marcneal/the-noise-model-a-swot-alternative-c9a22b5a6794>
2. Mike Cardus. NOISE analysis: an alternative to SWOT [Internet]. Available from: <https://mikecardus.com/noise-alternative-swot/>
3. Creately. NOISE Analysis: A Powerful Tool for Strategic Planning [Internet]. 2024. Available from: <https://creately.com/guides/noise-analysis/>
4. Frenk J, Chen L, Bhutta ZA, Cohen J, Crisp N, Evans T, et al. Health professionals for a new century: transforming education to strengthen health systems in an interdependent world. *Lancet*. 2010;376(9756):1923–58.
5. Thibault GE. The future of health professions education: Emerging trends in the United States. *FASEB BioAdvances*. 2020;2(12):685–94.
6. OECD. Innovating Education and Educating for Innovation [Internet]. 2016. 153 p. Available from: <https://www.oecd.org/education/cei/GEIS2016-Background-document.pdf>